



The Best Business Bank in New York.

## **Weathering the storm together**

Since 1864, Dime Community Bank has supported the communities of New York City. For 156 years, we've weathered several storms together. Whether it was The Great Depression, the financial crisis of 2008, Hurricane Sandy, or the Coronavirus (COVID-19) pandemic we now face, Dime is here to help and support our customers and our communities. In these times, we highly recommend that you stay informed in regards to the pandemic via the [CDC's coronavirus update page](#).

## **Dime maintains its strength during the crisis**

Our COVID-19 pandemic management team is actively monitoring and analyzing the current situation and continuing to help ensure safe and practical banking practices for our consumer and business customers. We've implemented our Business Continuity Plan (BCP), which means that all essential functions are fully operational. Many of our employees are now working remotely over our well-functioning network.

Our retail branch network is taking all precautions with social distancing guidelines to make sure they and our customers that require in-branch banking are as safe as possible.

## **Dime is your source for how to protect your business**

While the FDIC has released [guidelines](#) for how banks should support customers in these times, we at Dime believe that's only the starting point. If you're a consumer, business, or commercial lending customer, Dime is here to work with you through this crisis. As a Preferred SBA Lender, Dime is forging ahead as an SME with the CARES program, and keeping you informed on the Paycheck Protection Plan. Stay up to date on all SBA opportunities on our [COVID-19](#) page.

## **Dime supports our communities in times of crisis**

Dime is also reaching out to community leaders to understand how we can help the areas we serve. These communities are where our customers and their families work and live, and, at times like these, we're here to show our dedication to New York.

As the situation around COVID-19 continues to evolve, we recognize that these are difficult times for many people. First and foremost, our thoughts are with you, your employees, and your families. Here at Dime, we've put policies in place to help keep our people healthy and keep our business open so we can deliver for our customers, the business community, and the broader economy.

Be safe and stay well.

**Kenneth Mahon**

*CEO & President*

**Dime Community Bank**

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